



## **Dental Hygiene Clinic PATIENT RIGHTS AND RESPONSIBILITIES**

The following contains information regarding Pima Medical Institute's Dental Hygiene Clinic Philosophy of patient care and your rights as a patient.

### **Every Patient has the Right to:**

1. Quality dental care provided by a student dental hygienist under the direct supervision of an attending licensed dental hygiene instructor and licensed dentist.
2. Receive treatment without discrimination.
3. A copy or electronic copy of your dental hygiene records and radiographs, for which the clinic can charge a reasonable fee.
4. Complete treatment which has been identified in the treatment plan and informed consent.
5. Considerate, respectful, and confidential treatment.
6. Advance knowledge of cost and financial responsibility for treatment and the ability to discuss your account.
7. Full informed consent. This includes an explanation of planned treatment, alternatives, advantages and disadvantages of various treatments, limitations of proposed treatment, options to refuse treatment, and risks of no treatment.
8. All PMI personnel involved in your care are in compliance with Infection Control Standards and procedures.
9. Schedule an appointment in a timely manner.
10. Receive treatment that meets the PMI Dental Hygiene Standard of Care.
11. The opportunity to address and ask questions.
12. Know all treatment, record keeping and information gathered are respected and held in strict confidence.

### **Every Patient has the Responsibility to:**

1. Provide, to the best of their knowledge, accurate and complete information about current medical conditions, past illness, hospitalization, medications and other information relevant to my care.
2. Provide any changes to my current medical condition or overall health status. Changes may include medications, hospitalizations, unexpected weight loss or gain, or surgeries.
3. Inform my dental hygiene student provider promptly if I do not understand information relating to my care and treatment.
4. Keep all scheduled appointments. If a cancellation is unavoidable, 24 hours advanced notice is required.
5. Observe the no smoking policy.
6. Follow the clinic rules and regulations.
7. Accept responsibility for their actions.
8. Be considerate of others patients and Pima Medical Institute property.
9. Show courtesy and respect to faculty and students.