



State Complaint Disclosure

The following information is published in compliance with **34 CFR 668.43(b)**.

PMI is an approved NC-SARA institution through the home state of Arizona. Students enrolled in distance education programs, upon exhausting the [PMI Grievance Policy](#) and the [Arizona State Board for Private Postsecondary Education Complaint Resolution](#) process, may appeal complaints to the AZ-SARA Council. Complaints must be submitted within two years of the incident. Complaints regarding student grades or student conduct violations may not be appealed to the AZ SARA Council. For additional information on the complaint process, please visit the [AZ SARA Complaint Page](#).

Enrolled or prospective students also have the right to file complaints within their state of residence regardless of whether the state regulates the institution. The state-by-state agency information is provided below:

Alabama

Alabama Department of Postsecondary Education
Private School Licensing Division
PO Box 302130
Montgomery, AL 36130-2130
<https://psl.asc.edu/External/Complaints.aspx>

Alaska

Alaska Commission on Postsecondary Education
P.O. Box 110505
Juneau, AK 99811-0505
<https://acpe.alaska.gov/ConsumerProtection>

Arizona

Arizona State Board for Private Postsecondary Education
1740 W. Adams Street, Suite 3008
Phoenix, AZ 85007
<https://ppse.az.gov/complaint>

Arkansas

Arkansas Department of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
<https://www.adhe.edu/private-career-education/students/>

California

California Bureau of Private Postsecondary Education
1747 North Market, Suite 225
Sacramento, CA 95834
<https://www.bppe.ca.gov/enforcement/complaint.shtml>

Colorado

Colorado Department of Higher Education
1600 Broadway, Suite 2200
Denver, Colorado 80202
<https://higher.ed.colorado.gov/Academics/Complaints/default.html>

Connecticut

Office of Higher Education
450 Columbus Boulevard, Suite 707
Hartford, CT 06103-1841
<http://www.ctohe.org/StudentComplaints.shtml>

Delaware

Delaware Department of Education The Townsend Building
401 Federal Street, Suite 2
Dover, Delaware 19901
<https://www.doe.k12.de.us/Page/3489#hecmp>

District of Columbia

Office of the State Superintendent of Education
Higher Education Licensure Commission
1050 First St. NE, Fifth Floor
Washington, DC 20002
<https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

Florida

Commission for Independent Education
325 West Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

Georgia

Georgia Nonpublic Postsecondary Education
Commission 2082 E Exchange Pl. #220
Tucker, GA 30084-5334
<https://gnpec.georgia.gov/student-resources/student-complaints>

Hawaii

HPEAP
Department of Commerce and Consumer Affairs
P.O. Box 541 Honolulu, HI 96809
<http://cca.hawaii.gov/hpeap/hpeap-sara-complaint-process/>

Idaho

Idaho State Board of Education – Private Postsecondary
& Proprietary Schools Coordinator
650 West State Street PO Box 83720
Boise, Idaho 83720-0037
http://www.boardofed.idaho.gov/priv_col_univ/student-complaint.asp

Illinois

Illinois Board of Higher Education 1 North Old State
Capitol Plaza, Suite 333
Springfield, Illinois 62701-1377
<http://complaints.ibhe.org/>

Indiana

Indiana Commission for Higher Education
101 W. Ohio Street, Suite 550
Indianapolis, IN 46204
<https://www.in.gov/che/2744.htm>

Iowa

Iowa College Aid
475 SW Fifth St., Suite D
Des Moines, IA 50309
<https://www.iowacollegeaid.gov/StudentComplaintForm>

Kansas

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

Kentucky

Kentucky Council on Postsecondary Education
100 Airport Road
Frankfort, KY 40601
http://cpe.ky.gov/campuses/consumer_complaint.html

Louisiana

State of Louisiana Board of Regents
1201 N. Third St., Suite 6-200
Baton Rouge, LA 70802
<https://regents.la.gov/students-parents/student-complaint-process/>

Maine

Maine Department of Education
23 State House Station
Augusta, Maine 04333
<https://www.maine.gov/doe/learning/highered/sara>

Maryland

Maryland Higher Education Commission

6 North Liberty Street

Baltimore, MD 21201

https://mhec.maryland.gov/institutions_training/Documents/acadaff/SARA/SARA%20complaint%20corrections%202017.pdf

Massachusetts

Department of Higher Education

One Ashburton Place, Rm. 1401

Boston, MA 02108

<https://www.mass.edu/forstufam/complaints/complaints.asp>

Michigan

Department of Licensing and Regulatory Affairs
Corporations, Securities & Commercial Licensing
Bureau

P.O. Box 30018

Lansing, MI 48909

https://www.michigan.gov/documents/lara/Post-Secondary_Student_Complaints_498839_7.pdf

Minnesota

Registration & Licensing Office of Higher Education

1450 Energy Park Drive, Suite 350

St. Paul, MN 55108

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

Mississippi

Mississippi Commission on College Accreditation

3825 Ridgewood Road

Jackson, MS 39211-6453

http://www.mississippi.edu/mcca/student_complaint_process.asp

Missouri

Missouri Department of Higher Education & Workforce
Development

PO Box 1469 Jefferson City, MO 65102-1469

(573) 751-2361 and select option 2

<https://dhewd.mo.gov/DistanceEducation.php>

Montana

Montana University System

560 N. Park – 4th Floor PO Box 203201

Helena, Montana 59620-3201

<https://mus.edu/MUS-Statement-of-Complaint-Process.asp>

Nebraska

Coordinating Commission for Postsecondary Education

P.O. Box 95005

Lincoln, NE 68509-5005

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Nevada

Nevada Commission on Postsecondary Education

2800 E St. Louis Avenue

Las Vegas, Nevada 89104

http://cpe.nv.gov/Students/Students_Home/

New Hampshire

New Hampshire Department of Education

101 Pleasant Street

Concord, NH 03301-3494

<https://www.education.nh.gov/pathways-education/higher-education-new-hampshire>

New Jersey

Office of the Secretary of Higher Education

1 John Fitch Plaza, 10th Floor, PO Box 542,

Trenton, NJ 08625-0542

<https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

New Mexico

New Mexico Higher Education Department

2048 Galisteo St, Suite 4

Santa Fe, New Mexico 87505

<https://hed.state.nm.us/students-parents/student-complaints>

New York

New York State Education Department
Office of College and University Evaluation
EBA Room 9696
89 Washington Avenue Albany, NY 12234
<http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university>

North Carolina

North Carolina Post-Secondary Education Complaints
University of North Carolina System Office
910 Raleigh Road, Chapel Hill, NC 27515-2688
For more information, send an email to:
studentcomplaint@northcarolina.edu
<https://www.northcarolina.edu/post-secondary-education-complaints/>

North Dakota

North Dakota University System (NDUS)
10th Floor, State Capitol
600 East Boulevard Ave, Dept. 215
Bismarck, ND 58505-0230
<https://ndus.edu/state-authorization-sara/>

Ohio

State Board of Career Colleges and Schools
30 East Broad Street, Suite 2481
Columbus, OH 43215
<http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

Oklahoma

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
<http://www.okhighered.org/current-college-students/complaints.shtml>

Oregon

Higher Education Coordinating Commission
255 Capitol Street NE, Third Floor
Salem, OR 97310
<https://www.oregon.gov/highered/about/Pages/complaints.aspx>

Pennsylvania

Bureau of Postsecondary and Adult Education
Pennsylvania Department of Education
333 Market Street, 12th Floor
Harrisburg, PA 17126-0333
[https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/State-Authorization-Reciprocity-Agreement-\(SARA\).aspx](https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/State-Authorization-Reciprocity-Agreement-(SARA).aspx)

Rhode Island

Commissioner of Higher Education
RI Office of Higher Education
80 Washington Street, Suite 254
Providence, RI 02903
<http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf>

South Carolina

South Carolina Commission on Higher Education
1122 Lady Street, Suite 300
Columbia, SC 29201
http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

South Dakota

South Dakota Board of Regents
306 E Capitol Ave, Suite 200
Pierre, SD 57501
<https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx>

Tennessee

Higher Education Commission
404 James Robertson Parkway, Ste 1900
Nashville, TN 37243
<https://www.tn.gov/content/tn/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html>

Texas

Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, Texas 78752
<http://www.theccb.state.tx.us/links/student-complaints/>

Utah

Department of Commerce – Division of Consumer Protection

160 East 300 South PO Box 146704

Salt Lake City, UT 84114-6704

<https://dcp.utah.gov/complaints.html>

Vermont

Agency of Education

1 National Life Drive, Davis 5

Montpelier, VT 05620-2501

<https://education.vermont.gov/documents/postsecondary-program-complaint-resolution>

Virginia

State Council of Higher Education for Virginia – Private Postsecondary Education

101 N. 14th Street, 10th Floor

James Monroe Building Richmond, VA 23219

<https://www.schev.edu/index/students-and-parents/resources/student-complaints>

Washington

Washington Student Achievement Council

917 Lakeridge Way SW, PO Box 43430

Olympia, WA 98502-3430

<https://wsac.wa.gov/student-complaints>

West Virginia

Executive Vice Chancellor for Administration

West Virginia Higher Education Policy Commission

1018 Kanawha Boulevard, East, Suite 700

Charleston, WV 25301-2800

<http://www.wvhepc.com/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf>

Wisconsin

Distance Learning Authorization Board

<http://www.heab.state.wi.us/dlab/students.html#file>

OR

Educational Approval Program

Department of Safety and Professional Services

4822 Madison Yards Way

Madison, WI 53705

<https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx>

Wyoming

Wyoming Community College Commission

2300 Capitol Ave., 5th Floor, Suite B

Cheyenne, WY 82002

<https://communitycolleges.wy.edu/sara/>