

# DENTAL ASSISTANT

Work alongside dentists, assisting during exams and treatments.





#### YOU WILL LEARN HOW TO:

- Prepare patients for examination and treatment
- Take X-ray examinations (Radiography)
- Sterilize and disinfect instruments and equipment
- Prepare tray setups for dental procedures
- Provide postoperative instruction
- Educate patients in proper oral healthcare
- Prepare materials for making impressions and restoration
- Perform clerical, laboratory duties and more



#### WHAT CAN I DO WITH THIS TRAINING?

- Ensure that patients are comfortable in the dental chair
- Prepare patients and the work area for treatments and procedures
- Assist dentists by passing them instruments during procedures
- Instruct patients in proper oral hygiene
- Process X-rays and complete lab tasks under the direction of a dentist
- Work with patients on billing and payment





#### WHERE YOU'LL WORK

- Dental offices
- Dental schools
- Hospitals

- Clinics
- Public health settings



#### **CAREER OPPORTUNITIES**

- Dental Assistant
- Orthodontic Assistant
- Oral Surgery Assistant
- Endodontic Assistant

- Periodontal Assistant
- Pediatric Dental Assistant
- Office Manager



SUCCESS



## HEALTH CARE ADMINISTRATION CERTIFICATE

Play a key role in medical office administrative services.





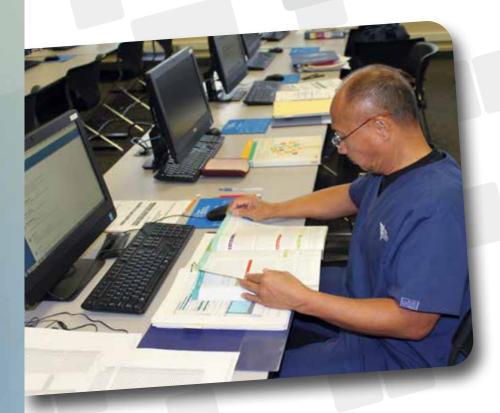
#### YOU WILL LEARN HOW TO:

- Manage electronic health records with current software technologies
- Process insurance verification, prior health authorizations and referrals
- Perform basic medical billing and coding tasks
- Assist physicians with reports, articles and conference proceedings
- Communicate with patients professionally, understand conflict resolution and positive customer service



#### WHAT CAN I DO WITH THIS TRAINING?

- Maintain efficiency in the office
- Update and file patients' medical records
- Complete insurance forms
- Arrange hospital admissions and lab services
- Manage a variety of other administrative tasks
- Schedule and triage appointments





## WHERE YOU'LL WORK

- Physicians' offices
- Hospitals
- Research firms

- Clinics
- Outpatient medical facilities
- Insurance offices



#### **CAREER OPPORTUNITIES**

• Health Care Administrative Assistant • Medical Office Manager

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## MEDICAL ASSISTANT

Assist patients while working side-by-side with a healthcare team.





#### YOU WILL LEARN HOW TO:

- Interact with patients
- Record patients' history and personal information
- Measure vital signs, such as blood pressure
- Assist physicians with examinations
- Prepare blood samples for laboratory results
- Schedule patient appointments
- Give patients injections and medications\*



#### WHAT CAN I DO WITH THIS TRAINING?

- Medical office triage
- Draw blood and give injections
- Explain treatment procedures to patients
- Prepare patients for examination
- Assist with other clinical responsibilities
- Set up and perform electrocardiogram (EKG or ECG) testing





#### WHERE YOU'LL WORK

Medical assistants may experience diverse career opportunities. You can work in:

- Physicians' offices
- Clinics

Hospitals

Outpatient medical facilities





#### **CAREER OPPORTUNITIES**

- Medical Assistant
- Medical Education

- Office Management
- Medical Scribe



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<sup>\*</sup> As directed by a physician and as permitted by state law.



# NURSING ASSISTANT / NURSE AIDE

Assist patients with daily activities, maintain patient hygiene and serve a vital role as part of the healthcare team.





#### YOU WILL LEARN HOW TO:

- Assist in a broad range of areas including infection control, safety and emergency procedures, personal care skills, basic nursing skills, quality improvement and more
- Document patient care services and report observations to the nursing staff
- Assist doctors and nurses in diagnostic procedures and therapeutic treatments
- Develop communication and interpersonal skills



#### WHAT CAN I DO WITH THIS TRAINING?

- Chart patient care services including patients' health concerns and communicate information to nurses and other healthcare team members
- Measure and document patients' vital signs, such as blood pressure and temperature
- Assist patients with daily care routine
- Perform basic bed mobility and transfer patients
- Apply skills in specialized areas of medicine, such as labor and delivery, pediatrics and geriatrics



#### WHERE YOU'LL WORK

- Clinics
- Hospitals
- Home healthcare agencies
- Long-term care rehabilitation facilities
- Retirement communities
- Assisted living facilities





#### **CAREER OPPORTUNITIES**

- Nursing Assistant
- Home Health Aide
- In-home Caregiver
- Personal Care Aide

- Personal Care Attendant
- Personal Care Assistant
- Companion Care Provider



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# PHARMACY TECHNICIAN

Assist pharmacists in providing medications and healthcare products to patients.





### YOU WILL LEARN HOW TO:

- Compound intravenous solutions (become IV certified)
- Count tablets and label medication bottles
- Receive electronic prescriptions from medical offices
- Handle computer-ordered prescriptions
- Receive written prescriptions and requests for patient refills
- Verify accuracy of prescriptions
- Inventory prescriptions and over-the-counter medications



#### WHAT CAN I DO WITH THIS TRAINING?

- Prepare a variety of medications, such as IV medications
- Compound or mix medications
- Interact with physicians on prescription refill authorizations
- Operate automated dispensing equipment when filling prescription orders
- Make rounds in hospitals to deliver medications
- Direct patient care to obtain medication history



#### WHERE YOU'LL WORK

- Hospitals
- Retail or mail-order pharmacies
- Assisted living facilities
- Nursing homes
- In-home health environments

- Other healthcare facilities
- Compound facilities
- Hospice pharmacies
- Nuclear pharmacies





#### **CAREER OPPORTUNITIES**

- Pharmacy Technician
- Pharmacy Clerk
- IV Certified Pharmacy Technician
- Pharmacy Technician III Medication History
- Specialty Pharmacy Technician
- Dispensing Pharmacy Technician
- Clinical Pharmacy Technician



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## PHLEBOTOMY TECHNICIAN

Assist patients with the collection of blood and other clinical specimens.





### YOU WILL LEARN HOW TO:

- Draw blood specimens by venipuncture, syringe and micro-collection techniques
- Collect and process other clinical specimens
- Prepare samples for laboratory testing and analysis
- Assemble and maintain medical instruments such as needles, test tubes, blood vials, and centrifuges



#### WHAT CAN I DO WITH THIS TRAINING?

- Draw blood from patients and blood donors
- Put patients at ease during procedure
- Verify a person's identity to ensure proper labeling of the blood
- Label the drawn blood for testing or processing
- Enter patient information into a database
- Learn to process specimens for testing



#### WHERE YOU'LL WORK

- Clinical labs
- Hospitals
- Independent laboratories
- Physicians' offices
- Health maintenance organizations
- Public health agencies
- Nursing homes
- Research institutions
- Blood donor centers
- Mobile laboratories





#### **CAREER OPPORTUNITIES**

- Phlebotomist
- Mobile Lab Specialist

Clinical Laboratory Assistant



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## **VETERINARY ASSISTANT**

Work alongside veterinarians, assisting with animal healthcare and medical treatment.





#### YOU WILL LEARN HOW TO:

- Provide preventative healthcare for animals
- Assist with small animal nursing and diagnostic imaging
- Recognize animal behavior norms
- Sterilize lab and surgical equipment
- Assist with surgery, pre- and post-operative care
- Understand pharmacology basics and medication administration



#### WHAT CAN I DO WITH THIS TRAINING?

- Aid domestic animals
- Help veterinary team with animal nursing
- Clean and disinfect cages, kennels and examination rooms
- Administer medication as prescribed by the veterinarian
- Feed, bathe and exercise animals
- Collect and prepare laboratory samples
- Care for animals before and after surgery





#### WHERE YOU'LL WORK

- Private veterinary clinics
- Animal hospitals

- Animal shelters
- Zoos



#### **CAREER OPPORTUNITIES**

- Veterinary Assistant
- Laboratory Animal Caretaker
- Animal Care and Service Worker

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